



WIRRPANDA SUPPLIES

CAPABILITY STATEMENT

FEBRUARY 2025



15 HOWE STREET OSBORNE PARK, WA 6017

WWW.WIRRPANDASUPPLIES.COM.AU

P: 131 808



Wirrpanda Supplies and Central Cleaning Supplies acknowledge the Traditional Owners of Country throughout Australia and recognise their continuing connection to lands, waters, and communities.

We pay our respects to Aboriginal and Torres Strait Islander cultures and to Elders past, present, and emerging.

Index

- 01 -** Acknowledgment
- 02 -** Introduction to Wirrpanda Supplies
- 03 -** Our Goals & Commitments
- 04 -** Online Ordering Benefits & Reporting
- 05 -** Agreed Product Range
- 06 -** Supply Nation Certification
- 07 -** Compliance Certification
- 08 -** Environmental Sustainability
- 09 -** Environmental Paper Supply
- 10 -** Distribution Network
- 11 -** Warehousing & Distribution
- 12 -** National Presence
- 13 -** Why Wirrpanda Supplies?
- 14 -** Training
- 15 -** Innovation
- 16 -** Benefits Of Partnering With Wirrpanda Supplies
- 17 -** Supportive Materials
- 18 -** What's happening at Wirrpanda!



Introduction to our business

Wirrpanda Supplies is an Indigenous-owned and operated business, dedicated to delivering premium products and services to businesses, government bodies, and community organizations.

We strive to drive economic empowerment within the Indigenous community by supplying essential goods that cater to the varied needs of our clients.

Our primary focus is on sustainability and offering environmentally safer products.

With a proven track record, Wirrpanda Supplies stands as a trusted leader in delivering competitive supply solutions.



Our Goal

is to empower Indigenous communities through the provision of high-quality, sustainable products and services. We are committed to fostering long-term relationships with businesses, government agencies, and community organizations, while ensuring that our offerings contribute to economic growth, environmental responsibility, and social impact. By prioritizing innovation and ethical sourcing, we strive to be the preferred supplier of choice across all sectors.

Our Commitment to you

We understand that our customers are judged by the highest standards of quality and service. The facilities they care for are expected to be hygienic and environmentally sound - an ever-changing, never-ending challenge. We, the people of Wirrpanda Supplies promise to be a full partner in helping our customers meet and exceed these expectations.

Online Store



Check and confirm pricing



Eliminating personal interpretation of product requirements



Check, measure and control rechargeable items to client



Strong budget control; per site, zone, state, region or nationally



Customised approval configuration - 1+ levels



Consolidation with administration and paperwork



All products ordered by code and description - correct order delivered



Access to purchase and spend reports; per site, zone, state, region or nationally



Check status of order



Able to generate daily, weekly, monthly or annual reports



Access to products with picture guide and description



Agreed Product Range

Wirrpanda Supplies is committed to assisting customers with market leading brands & products.

All supported with market competitive pricing & ordering systems that provide for consistent delivery in full & on time where & when it's needed.



**Washroom
Consumables**



**Machinery &
Equipment**



**Soap & Dispensers
(Dispenser with
branding available)**



Chemicals



**Janitorial
Supplies**



Spare Parts



Supply Nation



Wirrpanda Supplies is proud to announce we are **Supply Nation Certified**, recognizing us as a fully Indigenous-owned business.

This prestigious certification reflects our commitment to fostering economic growth and opportunities for Indigenous communities across Australia.

As a certified Indigenous business, we are dedicated to providing high-quality, reliable products and services, while contributing to the empowerment and sustainability of Indigenous enterprises.

Our Supply Nation Certification ensures that we meet the highest standards of accountability, and that we offer our clients the opportunity to support diversity in their supply chains.

By partnering with Wirrpanda Supplies, organizations not only gain access to exceptional products but also align with their supplier diversity and corporate social responsibility (CSR) goals.

We take pride in the opportunity to drive positive change while delivering tailored solutions that meet the needs of our clients.

Let us help you achieve your business objectives while also supporting Indigenous-owned businesses in our nation.



Compliance Certification

Wirrpanda Supplies proudly announces triple Integrated Management Systems Certification. Our primary focus is to meet our customer requirements and to strive to exceed customer expectations.



Environmental Sustainability



Our Goals

Are to provide products and services that are safe and environmentally sound, conduct our operations in an environmentally responsible manner and create health and safety practices and work environments that enable our employees and customers to work injury free.

Our company works with employees, suppliers and customers to protect and enhance the environment. We aim to minimise any impact on the environment by promoting environmental awareness and using our natural resources efficiently including minimising, reusing and recycling waste to the extent practicable



Wirrpanda Supplies is continually searching for ways to reduce the environmental footprint, without compromising service delivery.”

Environmental Sustainability Paper Supply

We focus on sourcing products and raw materials that reduce our impact on the environment. Our range includes products with FSC certification and ensures our people think & act with the environment in mind.



FSC helps take care of forests and the people and wildlife who call them home. Our forests give us many things like books, tissues, furniture and so much more. FSC helps you keep your life full of forest products while keeping our forests full of life.





Distribution Network

Our distribution network is extensive and covers all areas of Australia.

Distribution is facilitated through multiple warehousing and retail outlets.

We have warehouse facilities in Melbourne, Hobart, Sydney, Adelaide and Western Australia.

Using these geographical locations we can guarantee goods will be delivered on time and reduce any unforeseen back orders or down time.

We provide Express freight services for all interstate and country deliveries.

Wirrpana Supplies utilises the partnership with Central Cleaning Supplies' delivery vehicles for Metro Melbourne deliveries.



All products and equipment are insured for delivery and are guaranteed to arrive on time and in perfect condition



All stock items from initial order will be maintained on hand with the minimum two (2) months at all times

Warehousing & Distribution



On Site
Ready To Use



Agreed
Core Range

Pack &
Dispatch

Ordering





Our National Presence Today And Future



**Opened
Branches**

Western Australia

**Head Office and
Distribution
Centre**
Osborne Park

New South Wales

**NSW Distribution
Centre**
Lidcombe

South Australia

Distribution Centre
Hilton (Adelaide)

Victoria

Distribution Centre
West Footscray

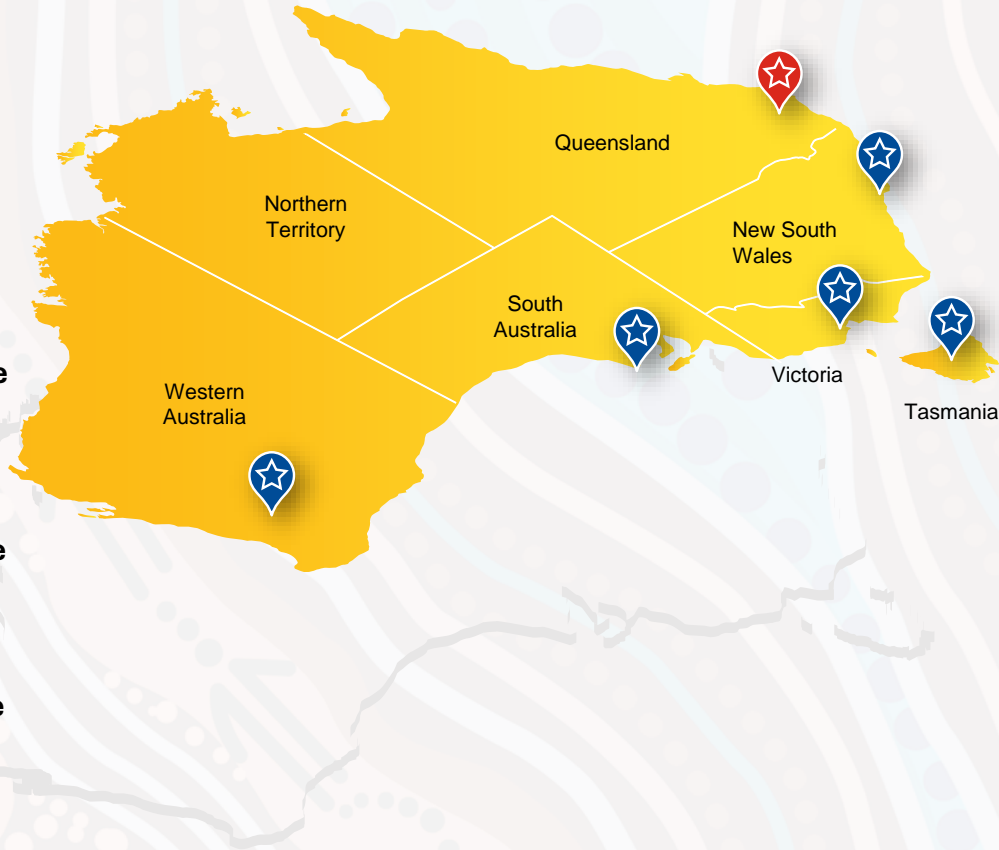
Tasmania

Distribution Centre
Hobart



**Forecasted
Branches**

Queensland



Why Choose Wirrpanda Supplies?



Door to door nationwide



FIS deliveries available to local sites



On-site training and support



3% of Sales donated to Waalitj Foundation



Initial roll out support on chemicals, dispensing units and wall charts



Weekend deliveries can also be carried out on an emergency basis



Able to conduct roll outs to multiple sites for start up purposes



Core product range will be maintained on hand with forecasting to ensure seamless supply





Wirrpanda Supplies heavily invests capital and time to assist with an interactive workshop facility for training our customers on new and existing products.

All our offices have areas dedicated to facilitate training workshops to better help and educate its customers on the products they purchase and use everyday.

Training Workshops Classroom or On-site



Tools



Equipment



Chemicals



Hands On



Basic Equipment Maintenance

Innovation from our partner at Central Cleaning Supplies



[VIEW VIDEO](#)

R3 Scrub



[VIEW VIDEO](#)

LeoBots



[VIEW VIDEO](#)

The Rex



Benefits Of Partnering With Wirrpanda Supplies

- | | |
|---------------------------------------|--|
| Sector Specialist | 01 One dedicated supplier |
| | 02 Brand strength and product coverage |
| | 03 Reduce administrative costs |
| Unrivalled Technical Expertise | 01 Dedicated head office & site consultancy |
| | 02 Tailored & committed to servicing your needs |
| 24/7 Support | 01 Dedicated vendor support |
| | 02 Customer service |
| | 03 Operations |
| | 04 Service & repairs |

Structured Business Reviews

6 Monthly

Performance reviews (strategic)

3 Monthly

Management reviews (national)

3 Monthly

Audit reports (site-activity)

Monthly

Call-cycle regime

Monthly

Training programs (scheduled)
Innovation Centre and on-site

Monthly

Inventory management reviews

Monthly

Equipment status reporting (e.g. Asset register, servicing & repairs)

Ongoing

IT support

**We want your success
to be our success!**

Wirrpanda Supportive Materials



Wall
Charts
customisable to
your site
requirements



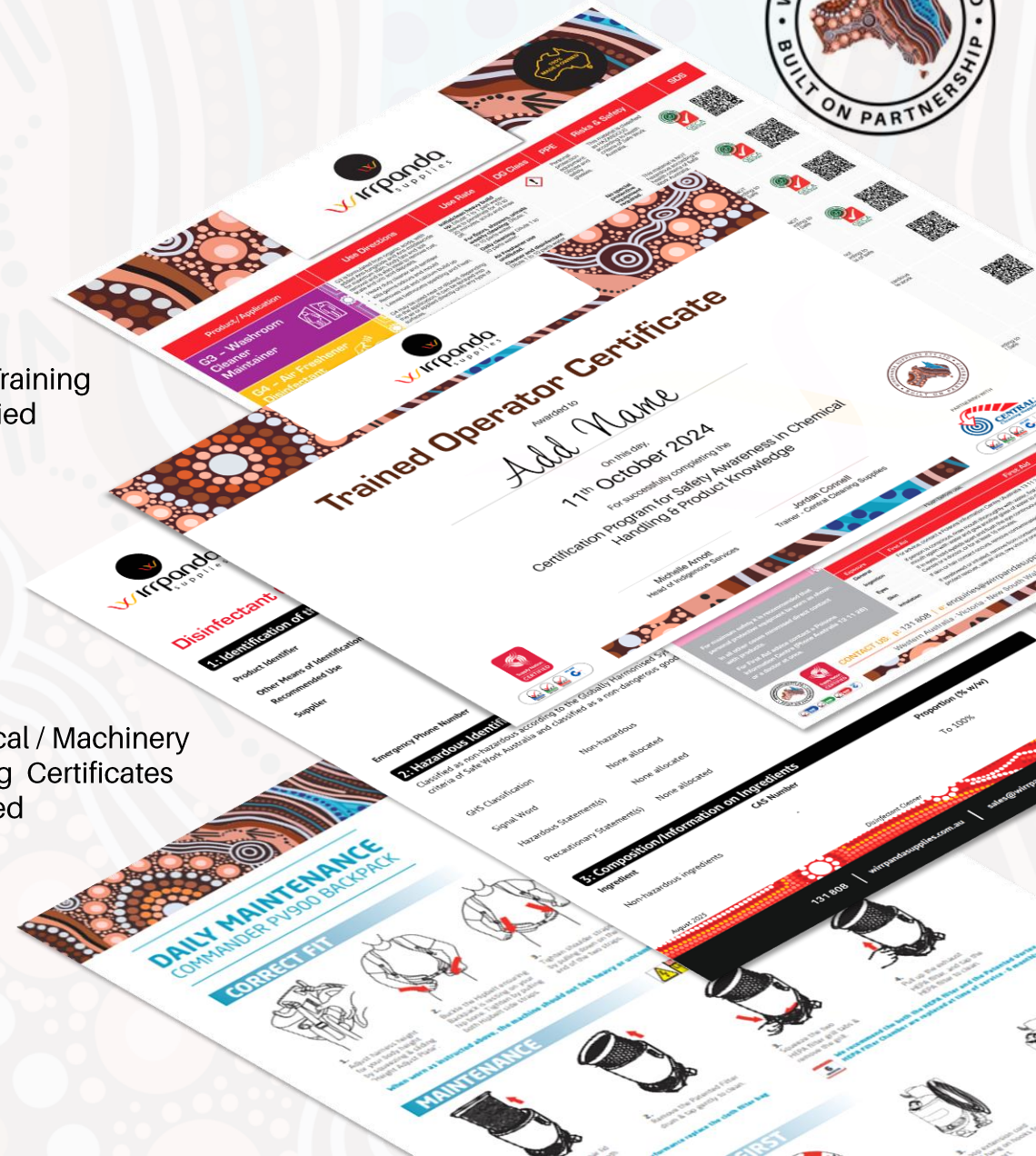
Staff Training
Supplied



Paperless SDS,
QR code
Available



Chemical / Machinery
Training Certificates
Supplied



What's Happening At Wirrpanda Supplies?



What's is the Waalitj Foundation?



Managing Director David Wirrpanda played a pivotal role in establishing the Waalitj Foundation, which is dedicated to delivering programs crafted and led by Aboriginal and Torres Strait Islander people. The Foundation focuses on several key objectives:

- **Enhancing Student Retention:** Implementing initiatives to improve the retention rates of Aboriginal and Torres Strait Islander students in schools, ensuring they receive the support needed to succeed academically.
- **Employment and Vocational Training:** Assisting Aboriginal and Torres Strait Islander jobseekers in finding meaningful, sustainable employment opportunities or pursuing further vocational training and education, thereby supporting their career development and economic independence.
- **Support for Youth:** Providing targeted support and mentoring to Aboriginal and Torres Strait Islander young people who are involved with the youth justice system, aiming to guide them towards positive life choices and reduce recidivism.
- **Business Development:** Promoting the growth of competitive and resilient Aboriginal and Torres Strait Islander businesses, helping them thrive in the marketplace and contribute to economic empowerment.

Wirrpanda Supplies is committed to continuing its support for the Waalitj Foundation, aligning its efforts with the Foundation's mission to foster positive change and opportunities within Aboriginal and Torres Strait Islander communities.



*Creating a sustainable future,
one partnership at a time*

SALES@WIRRPANDASUPPLIES.COM.AU

P 131 808

WWW.WIRRPANDASUPPLIES.COM.AU

VICTORIA | NEW SOUTH WALES | TASMANIA | SOUTH AUSTRALIA | QUEENSLAND | WESTERN AUSTRALIA